ICD-10 FAQ for Providers

As of October 1, 2015, Virtua will transition from ICD-9 to the ICD-10 coding system for diagnoses and inpatient procedures.

Is training mandatory?
All providers, except those in the ‘Refer-and-Follow’ status, will be required to complete this learning.

What is the ICD-10 training? ICD-10 coding requires significantly more specific clinical documentation. All providers must become knowledgeable in these documentation requirements. In order to accomplish this, ICD-10 education is available now for self-enroll. Learning consists of concise web-based lessons in the Elsevier learning management system. Number of lessons per module varies per specialty/department; please give yourself ample time to complete the learning as cramming is not possible.

What is the timeline for training? Training must be completed by September 1, 2015.

Are there CMEs associated with modules? Credits are awarded for most lessons. The CME information is outlined at the beginning of each lesson along with the average length of time to complete the lesson.

What is my Elsevier User ID and Password?
You received an email from Elsevier, either in January, 2014, or upon credentialing, with your username and password. Your username is your email address. Here is the link: Elsevier Log-in
If you have never logged on before, or if you have forgotten your password, click ‘Forgot Password’. If you need additional assistance, call the help desk 856-248-6333.

How do I enroll?
To self-enroll, visit the ICD-10 tab on Digital 411 for the learning curriculum matrix, instructions on how to self-enroll and the link to the Elsevier system. http://digital411.virtua.org/videos.aspx NOTE: You will self-enroll in the module titled after your specialty; all of the Provider modules begin with “Documenter Module”. VMG physicians who do not see inpatients will choose “Outpatient Provider who do not see inpatients”.

I have already completed ICD-10 training. Can I be exempted? If you completed your Virtua assigned education last year, you do not have to re-take it but are encouraged to review the content. Credit for education taken elsewhere will be accepted with certificate/proof. Please mail, fax, or email your name, specialty, and transcripts, or lists of modules/lessons taken to:

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Who can I contact for Elsevier Support? For technical questions, contact the help desk at 856-248-6333. If you have questions about enrollment, please email ICD-10@virtua.org.