**Issue/Process: Orders to be Acknowledged and STAT Process**

**Status:** Approved  
**Reviewing Group:** CPOE Steering Committee  
**Action Requested:**

### Issue/Background: Orders to be Acknowledged and STAT Process

Once Computerized Physician Order Entry is implemented in the fall of 2010, physicians will enter all of their orders electronically from any location within the Virtua system or remotely.

Currently, physicians write orders on a specified order form which is kept in the patient’s chart. The chart is then given to the NUS or nurse for review, the orders are processed in Soarian and other communications are provided as appropriate. If the NUS has processed the orders, the chart is then reviewed by the patient’s nurse and co-signed to indicate that the orders have been reviewed and will be implemented.

In CPOE, most orders will be directly entered into Soarian. New orders need to be communicated to the nurse caring for the patient and acknowledged electronically. Orders that have been designated to stay on paper, will continue to follow the current paper process.

### Recommendations

- All orders will go to the Orders to be Acknowledged Worklist for nurses and NUS
  - Any order that has the priority of STAT, will also send a message to the Alerts Worklist indicating that the patient has order with a priority of STAT
  - Nurses will also acknowledge the STAT message on the Alert worklist
- Nurses will review new orders from the Orders to be Acknowledged worklist and complete the acknowledgement that they have seen and accepted the orders
- NUS will review new orders and alerts for all patients in the unit/department. The orders will “fall off” the Orders to be Acknowledged Worklist and the Alerts worklist after Nurses have acknowledged the orders/alert
- The NUS will assist with order implementation if necessary or as appropriate.

### Source of Recommendations

- CPOE Project Team
- Nursing Design Team 4/15/10
- Nursing Informatics Team 6/28/10

### Response/Comments:

(Please reply “Approve”/“Reject”/“Schedule Conference Call”/“Red Flag” using voting buttons)