Virtua Learning System

How To Navigate Help/Support

Log into the Virtua network with your user name and password; click on the Virtua Learning System link on the VINE home page to be directed to the Virtua Learning System Welcome Page.

- Click Help/Support.

- The below screenshot shows where you can search for questions you might have regarding the Virtua Learning System.
- On the left, there is a table of contents where you can search by System Administrator, User or Manager.
Virtua Learning System

The search bar (screenshot below) is the easiest way to search for Frequently Asked Questions.

- For example, “View Transcript” can be typed into the search bar.
- The below screenshot shows the results. Please click the appropriate hyperlink.

Lastly, **Help** can be accessed from any screen on the VLS.

- On the right side of the screen, click the **Options** icon (screenshot below).
• Click Help.

A new web browser will open up with Help that relates to the current page you are viewing. For example, if you are viewing your transcript, the help page will correspond to viewing your transcript.

For all technical issues, please contact the IS Service Desk at 856-248-6333.